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Topics for Discussion

- 1. Tips for Preparation 2. What To Look For
- 3. Legal Options to Protect My Business





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Tips for Preparation for a Tight Economy

- 1. Know Your Business Well
 - 1. Who are your primary customers?
 - What do your customers need?How can you fill the need for your customer?
 - How can you fill the need for your customer
 What Value Does Your Business Offer to Your
- Customer?

 1 How can you keep front and center with you
 - How can you keep front and center with your customer?
 - How do you remain relevant to your customer?

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Tips for Preparation for a Tight Economy

- What Value Does Your Business Offer to Your Customer?
 - How can you keep front and center with your customer?
 - How do you remain relevant to your customer?



Tips for Preparation for a **Tight Economy**

- Are pricing, payment terms or other financial elements something to consider?
 - What does the market indicate?
- What are competitors doing and does it matter?
- · What are new opportunities for you to capitalize on?
 - Remember how we all adapted during 2020 and beyond.
 - Are there new ways to provide product/service to your customer?
 - Are there costs savings your company can implement and still be instrumental to your customer?

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Tips for Preparation for a **Tight Economy**

- · Take care of your customers.
 - Know your customer well.
 - Who is your core customer?How are they being impacted?
 - Create loyalty with exceptional service.
- Assess your inventory.
 - Know what inventory you have on hand.
 - How quickly do you need inventory to be purchased?

 - How much does your inventory costs today?
 What are your customer demands/needs as it relates to your inventory?

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What to Look For in a **Tightening Economy**

- A tight labor market.
 - Labor difficult to find.
- Costs of labor increasing.
- Inflation.
- Credit Market with Lenders getting tight.
- Decrease in profits.
- · Slower sales, rise in inventory.

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Legal Options to Protect My Business

- Keep an eye on your accounts receivables.
 - Know where your problems exists.
- Follow up quickly on late accounts. Be in touch with your customers.
- Provide options for how your customers can pay.
- (Credit cards, venmo, wiring, etc.

 If lien rights are applicable, don't let them expire.
- If you have collateral, know where the collateral is and the condition of the collateral.



Legal Options to Protect My Business

- Consider a Payment Schedule and Security

 - Promissory Note.Confession of Judgment.
 - Deed of Trust on Real Property.
 - Liens on Motor Vehicles.UCC Lien on Business Assets.

 - How are payments to be made?Consider sooner than later.

 - Wire transfer.
 Certified Funds.

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Legal Options to Protect My Business

- · Filing Suit on Unpaid Account
- Maintain accurate records
 Finance charges after judgment
- Legal Rate of 8% or
 Contract Rate (N.C. Statutory reference: NCGS 24-1)
- Attorneys Fees: include "reasonable attorneys fees"
- Do you have personal guarantees?

 - Spouses?

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